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October 19, 2005

VIA OVERNIGHT DELIVERY

Mr. Bruce F. Duke Deputy Executive Director South Carolina Public Service Commission 101 Executive Center Drive Columbia, South Carolina 29210 (803) 896-5100

Re:

AccessLine Communications Corporation

Docket No. 2005-163-C

Dear Mr. Duke:

Pursuant to Order No. 2005-554 of the Commission entered on October 13, 2005, enclosed please find for filing an original and six (6) copies of AccessLine Communications Corporation's initial tariff as well as the Information of the Authorized Utility Representatives for Interexchange Companies.

I have enclosed an extra copy of this cover letter, along with a self-addressed, postage prepaid envelope for date stamping and return to me by the Commission. ψ

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me. Thank you.

Respectfully submitted,

Angela Janssen

Legal Assistant to Lance J.M. Steinhart

Attorney for AccessLine Communications Corporation

Enclosures

cc: Ann Furuya (w/enc)

Scott Elliott, Esq. (w/enc)

AUTHORIZED UTILITY REPRESENTATIVE INFORMATION

PURSUANT TO SOUTH CAROLINA PUBLIC SERVICE COMMISSION REGULATION 103-612.2.4(b) - Each utility shall file and maintain with the Commission the name, title, address, and telephone number of the persons who should be contacted in connection with General Management Duties, Customer Relations (Complaints), Engineering Operations, Test and Repairs, and Emergencies during non-office hours.

AccessLine Communications Corporation Company Name (Including dba Name(s) or Acronyms used or to be used in South Carolina) 11201 SE 8th Street, Suite 200 **Business Address** Bellevue, Washington 98004 City, State, Zip Code A. Ann Furuya, Compliance Officer General Manager Representative (Please Print or Type) mklebanoff@accessline.com (206) 381-2299 (206) 621-3500 E-mail Address Facsimile Number Telephone Number B. Justin Bowers, Director of Small Business Sales Customer Relations (Complaints) Representative (Please Print or Type) jbowers@accessline.com_ (206) 381-2299 (206) 621-3500 E-mail Address Facsimile Number Telephone Number C. Ann Furuya, Compliance Officer Engineering Operations Representative (Please Print or Type) mklebanoff@accessline.com (206) 381-2299 (206) 621-3500 E-mail Address Facsimile Number Telephone Number D. Ann Furuya, Compliance Officer Test and Repair Representative (Please Print or Type) mklebanoff@accessline.com (206) 381-2299 (206) 621-3500 Facsimile Number E-mail Address Telephone Number E. Justin Bowers, Director of Small Business Sales Contact for Emergencies During Non-Office Hours (Please Print or Type) mklebanoff@accessline.com (206) 381-2299 E-mail Address Telephone Number Facsimile Number F. Ann Furuya, Compliance Officer Financial Representative (Please Print or Type) mklebanoff@accessline.com (206) 621-3500 (206) 381-2299 E-mail Address Telephone Number Facsimile Number G. (877) 716-2540 Customer Contact Telephone Number for Company (Toll Free) Mock Klebonos Mark Klebanoff, Secretary and Treasurer

If you have any questions, contact the Consumer Services Department (803-896-5230) or Utilities Department at (803-896-5105).

This form was completed by

Sample Invoice

ACCESSLINE COMMUNICATIONS CORPORATION

ACCOUNT NUMBER: INVOICE DATE:

P0000 00/00/00

ACCESSLINE COMMUNICATIONS CORPORATION

11201 SE 8th Street, Suite 200 Bellevue, Washington 98004

FOR BILLING INQUIRES: 1-XXX-XXXX

FOR SERVICE INQUIRES: 1-XXX-XXXX

John E. Doe

1 Drive

Anytown, NY 12345

PAST DUE CHARGES		\$.00		
CURRENT CHARGES				
DOMESTIC	\$.00			
INTERNATIONAL	\$.00			
FEDERAL TAX	\$.00			
STATE TAX	\$.00			
LOCAL/OTHER CHARGES	\$.00			
TOTAL CURRENT CHA	ARGES	 \$.00		
TOTAL AMOUNT DUE BY 00/00/00 \$.00				

IMPORTANT: Please detach and return this portion with your payment

ACCOUNT	INVOICE DATE	CURRENT CHARGES	TOTAL AMOUNT DUE	AMOUNT ENCLOSED
(000) 000-0000	00/00/00	\$.00	\$.00	

John E. Doe 1 Drive

Anytown, NY 12345

PLEASE MAKE CHECKS PAYABLE TO:

AccessLine Communications Corporation 11201 SE 8th Street, Suite 200 Bellevue, Washington 98004

A one-time late fee of 1.5% will be charged on any monthly invoice due for more than 30 days.

ACCESSLINE COMMUNICATIONS CORPORATION

ACCOUNT NUMBER: INVOICE DATE:

P0000 00/00/00

ORIGINATING NUMBER: (000) 000-0000

DATE	TIME	LOCATION AND NUMBER CALLED	MIN.	COST
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00

TITLE SHEET

SOUTH CAROLINA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by AccessLine Communications Corporation ("AccessLine"), with principal offices at 11201 SE 8th Street, Suite 200, Bellevue, Washington 98004. This tariff applies for services furnished within the State of South Carolina. This tariff is on file with the South Carolina Public Service Commission, and copies may be inspected, during normal business hours, at the company's principal place of business.

Issued: June 24, 2005 Effective: October 13, 2005

By:

Mark Klebanoff, Secretary and Treasurer 11201 SE 8th Street, Suite 200 Bellevue, Washington 98004

Phone No.: (206) 621-3500, E-Mail Address:

CONCURRING, CONNECTING OR

OTHER PARTICIPATING CARRIERS

- 1. Concurring Carriers - None
- 2. Connecting Carriers - None
- 3. Other Participating Carriers - None

Effective: October 13, 2005 Issued: June 24, 2005

By:

Mark Klebanoff, Secretary and Treasurer 11201 SE 8th Street, Suite 200

Bellevue, Washington 98004 Phone No.: (206) 621-3500, E-Mail Address:

CHECK SHEET

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET 12345678901123456789012345678901 11111111111111111111111111111111111		REVISION Original
40 41 * New	or	Original Original Original Revised Sheet

Issued: June 24, 2005 Effective: October 13, 2005

By: Mark Klebanoff, Secretary and Treasurer 11201 SE 8th Street, Suite 200

Bellevue, Washington 98004

Phone No.: (206) 621-3500, E-Mail Address:

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Phone No.: (206) 621-3500, E-Mail Address:

TARIFF FORMAT

- Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.
- Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.
- C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

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2.
2.1
2.1.1
2.1.1.A
2.1.1.A.1
2.1.1.A.1.(a)
2.1.1.A.1.(a).I
2.1.1.A.1.(a).I.(i)
2.1.1.A.1.(a).I.(i).(1)
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D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

Effective: October 13, 2005 Issued: June 24, 2005

Mark Klebanoff, Secretary and Treasurer By: 11201 SE 8th Street, Suite 200 Bellevue, Washington 98004 Phone No.: (206) 621-3500, E-Mail Address: mklebanoff@accessline.com

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D Delete or Discontinue
- M Moved from Another Tariff Location
- N New
- R Change Resulting In A
 - Reduction to A Customer's Bill
- T Change in Text or Regulation But No Change In Rate or Charge

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to the Company's location or switching center.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

<u>Commission</u> - Used throughout this tariff to mean the South Carolina Public Service Commission.

Company or AccessLine - Used throughout this tariff to mean AccessLine Communications Corporation, a Delaware Corporation.

<u>Customer</u> - The person, firm, corporation or other legal entity which orders the services of the Company and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

<u>Dedicated Access</u> - The Customer gains entry to the Company's services by a direct path from the customer's location to the company's point of presence.

Holiday - New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. Holidays shall be billed at the evening rate from 8 a.m. to 11 p.m. After 11 p.m., the lower night rate shall go into effect.

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Bellevue, Washington 98004 Phone No.: (206) 621-3500, E-Mail Address:

ORS - South Carolina Office of Regulatory Staff.

 $\underline{\text{Resp. Org}}$ - Responsible Organization or entity identified by a Toll-Free service Customer that manages and administers records in the toll free number database and management system.

<u>Switched Access</u> - The Customer gains entry to the company's services by a transmission line that is switched through the local exchange carrier to reach the company's point of presence.

Telecommunications - The transmission, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as sent and received.

<u>Underlying Carrier</u> - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

This tariff contains the regulations and rates applicable to intrastate interexchange telecommunications services provided by the Company for telecommunications between points within the State of South Carolina. Services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company reserves the right to examine the credit record and check the references of all applicants and Customers prior to accepting the service order. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement. Any marketing efforts will clearly indicate to potential customers the nature of the transaction which is being offered. Materials submitted to prospective customers will clearly indicate that those customers will be changing their long distance carrier if they accept such solicitation. As a telephone utility under the regulation of the Commission, the Company does hereby assert and affirm that as a reseller of intrastate telecommunications services it shall not indulge or participate in deceptive or misleading telecommunications marketing practices to the detriment of consumers in South Carolina, and it shall comply with those marketing procedures, if any, set forth by the Commission. Additionally, the Company shall be responsible for the marketing practices of its contracted telemarketers and for their compliance with this provision. The Company understands that violation of this provision could result in

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a rule to show cause as to the withdrawal of its certification to complete intrastate telecommunications traffic within the State of South Carolina.

- 2.1.1 The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
- 2.1.2 The rates and regulations contained in this tariff apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.
- 2.1.3 The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's tariffed offerings; or when the use of service becomes or is in violation of the law or the provisions of this tariff.

2.2 Use of Services

2.2.1 The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.

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2.2.2	The use of the Company's services to make
	calls which might reasonably be expected to
	frighten, abuse, torment, or harass another
	or in such a way as to unreasonably interfere
	with use by others is prohibited.

- 2.2.3 The use of the Company's services without payment for service or attempting to avoid payment by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 The Company's services are available for use 24 hours per day, seven days per week.
- 2.2.5 The Company does not transmit messages, but the services may be used for that purpose.
- 2.2.6 The Company's services may be denied for nonpayment of charges or for other violations of this tariff.
- 2.2.7 Customers shall not use the service provided under this tariff for any unlawful purpose.
- 2.2.8 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

2.3 Liability of the Company

2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by the Underlying Carrier, an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control.

The Company shall comply with the Rules and Regulations contained in the Public Service Commission of South Carolina's

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- Telecommunications Utilities Regulations.

 2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
- 2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- 2.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for under this tariff for the long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.
- 2.3.5 The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity or any other property whether owned or controlled by the Customer or others.

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SOUTH CAROLINA PSC TARIFF NO. 1

2.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service. The remedies set forth herein are exclusive and in 2.3.7 lieu of all other warranties and remedies, whether express, implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. 2.3.8 The Company shall comply with the rules and regulations contained in the Public Service Commission of South Carolina's telecommunications utilities regulations. 2.4 Responsibilities of the Customer 2.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations. The Customer is also responsible for the payment of charges for services provided under this tariff. 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf. 2.4.3 If required for the provision of the Company's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company. The Customer is responsible for arranging 2.4.4 access to its premises at times mutually agreeable to the Company and the Customer when required for Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the

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provision of the Company's services.

By: Mark Klebanoff, Secretary and Treasurer 11201 SE 8th Street, Suite 200 Bellevue, Washington 98004

- 2.4.5 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of the Company's equipment to be maintained within the range normally provided for the operation of microcomputers.
- The Customer shall ensure that the equipment 2.4.6 and/or system is properly interfaced with the Company's facilities or services, that the signals emitted into the Company's network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to the Company equipment, personnel or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service.
- 2.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.

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- The Customer must pay for the loss through 2.4.8 theft of any Company equipment installed at Customer's premises.
- 2.4.9 If the Company installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.
- The Customer must use the services offered in 2.4.10 this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

2.5 Cancellation or Interruption of Services

- Without incurring liability, upon five (5) 2.5.1 working days' (defined as any day on which the company's business office is open and the U.S. Mail is delivered) written notice to the Customer, the Company may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services:
 - 2.5.1.A For nonpayment of any sum due the Company for more than thirty (30) days after issuance of the bill for the amount due,
 - 2.5.1.B For violation of any of the provisions of this tariff,
 - 2.5.1.C For violation of any law, rule, regulation, policy of any governing authority having jurisdiction over the Company's services, or
 - 2.5.1.D By reason of any order or decision of a court, state or federal regulatory body or other governing authority prohibiting the Company from furnishing its services. Service will be terminated only on

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Monday through Thursday between the hours of 8:00 am and 4:00 pm unless provisions have been made to have someone available to accept payment and reconnect service.

- 2.5.2 Without incurring liability, the Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and the Company's equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.
 - 2.5.3 Service may be discontinued by the Company without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.
 - Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service.
 Customers will continue to have Company usage until the Customer notifies its local exchange carrier and changes its long distance carrier. Until the Customer so notifies its local exchange carrier, it shall continue to generate and be responsible for long distance usage.

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2.6 Credit Allowance

- Credit may be given for disputed calls, on a 2.6.1 per call basis.
- Credit shall not be issued for unavailability 2.6.2 of long distance services.

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2.7 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.8 Deposit

By:

The Company does not require deposits.

2.9 Payment and Billing

- 2.9.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt.
- The customer is responsible for payment of 2.9.2 all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, presubscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, presubscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer. Charges based on actual usage during a month and any accrued interest will be billed monthly in arrears.

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2.9.3 All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company in writing or orally within the applicable statute of limitations. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Company in writing within such limitation period.

2.10 Collection Costs

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated or non-regulated services, equipment or facilities, or to enforce any judgment obtained against a Customer, or for the enforcement of any other provision of this tariff or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and court costs. In any such proceeding, the amount of collection costs, including attorneys' fees, due to the Company, will be determined by the court.

2.11 Taxes

All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein.

2.12 Late Charge

A one-time late fee of 1.5% monthly or the amount otherwise authorized by law, whichever is lower, may be added to any unpaid balance brought forward from the previous month's billing date.

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2.13 Returned Check Charge

A fee will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written, however, the charge may equal but not exceed the rate allowed by S.C. Code Annotated Section 34-11-70.

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Bellevue, Washington 98004

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SECTION 3 - DESCRIPTION OF SERVICE

3.1 Computation of Charges

- 3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute which is applied to each minute. All calls are measured in increments as set forth in the Rates Section of this tariff. Fractions of a billing increment are rounded up to a full billing increment on a per call basis. Fractions of a cent per minute are rounded up to a full cent on a per call basis.
- 3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.

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3.1.3 Timing begins when the called station is

.1.3 Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.

3.2 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

11201 SE 8th Street, Suite 200 Bellevue, Washington 98004 Customer Service: (877) 716-2540

Any objection to billed charges should be reported promptly to the Company. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled; provided, however, in the event that the Company has willfully overcharged any Customer, the Company shall refund the difference, plus interest, as prescribed by the Commission.

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SOUTH CAROLINA PSC TARIFF NO. 1

All unresolved disputes with the Company may be filed with ORS at the following address and telephone number:

> Office of Regulatory Staff Consumer Services Division P.O. Drawer 11263 Columbia, SC 29211 Telephone No.: 803-737-5230 Toll Free No.: 800-922-1531 Fax No.: 803-737-4750

3.3 Level of Service

A Customer can expect end to end network availability of not less than 99% at all times for all services.

3.4 Billing Entity Conditions

When billing functions on behalf of the Company or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. The Company's name and toll-free telephone number will appear on the Customer's bill.

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3.5 Service Offerings

3.5.1 1+ Dialing

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. Customer dials "1+" followed by "ten digits" or dials "101XXXX" followed by "1+ ten digits".

3.5.2 Travel Cards

The Customer utilizes an 11 digit "toll-free" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and the ten digit number of the called party.

Toll-Free Service 3.5.3

This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.

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3.5.4 Reserved for Future Use.

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3.5.5 Directory Assistance.

Access to long distance directory assistance is obtained by dialing 1 + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge will apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published.

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3.5.6 Specialized Pricing Arrangements.

Customized service packages and competitive pricing packages at negotiated rates may be furnished on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis. All individual case basis arrangements will be submitted to the Commission. Such arrangements will be provided to ORS upon request.

3.5.7 Emergency Call Handling Procedures

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

3.5.8 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission and ORS of such offerings at least 14 days prior to the effective date of such offerings.

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3.5.9 SmartConference -Conference Calling

SmartConference offers Reserved Conferencing that is configured by the user for up to 100 callers via an easy-to-use web screen. Other features:

Call in Number

Toll Free Access

Conference Scheduling

Start Date-The ability to set the date, up to 1 year in advance, on which the conference will take place.

Start Time-The ability to set the time the conference call will begin.

Duration-The ability to set how long the conference call will last.

Scheduled Conference Size

Maximum Size-One Hundred (100) Callers.

Speaking Participants-The maximum number of speaking participants is 25. The other 75 can listen to the Conference Call.

Early Arrival

Green Room w/Hold Music-A feature, which allows guests who call in early to wait and listen to hold music until the host joins.

Green Room w/Open Conferencing-A feature, which allows guests who call in early to talk with each other until the host joins.

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Host/Guest Codes

Multiple Host/Guest Codes-The ability to create different combinations of host and guest codes for multiple conference calls.

Host Controls

Continue Until Scheduled End-The ability, once the host disconnects, to continue the conference call until it is scheduled to end.

Continue for 5 Minutes-The ability to allow the conference call to continue for 5 minutes after the host disconnects.

Return Guest to Green Room-The ability, once the host disconnects, to automatically return the guests to the green room until the host reconnects.

End Conference Call-The ability to end the conference call when the host disconnects.

Conference ID

Conference ID-The ability to specifically create a name for a reserved or reoccurring conference via the web.

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3.5.10 SmartNumber

AccessLine's SmartNumber provides find me/follow me service allowing subscribers the convenience of one number to be reached on their/your cell phone, desk phone, home phone, or any phone of their choice. The phone you have your follow me number forward to can be changed at any time. Call screening lets you select which calls you accept, and which you choose to go to our full-featured voicemail. SmartNumber provides the following enhanced services:

Personal Number

Local or Toll Free-One number to reach the user anywhere with a call, message, or fax. SmartNumber only for the "call anywhere" feature.

Call Screening Intelligent Routing

If the phone is busy, SmartNumber may send the caller to voicemail and unanswered calls to an assistant, or to the user's portable phone or pager.

Fax Store & Forward

AccessLine SmartNumber accepts faxes and stores them.

AccessLine Connection

AccessLine SmartNumber sends a message to any pager telling the user a call is holding. Go to any touch-tone phone, dial the AccessLine SmartNumber, and connect with the caller.

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Weekly Schedule

Based on the time of day and day of week, AccessLine will automatically send calls to a specific location for a predetermined length of time. At any time the user may turn off or override the schedule.

Message Center

AccessLine SmartNumber and SmartMessage takes voicemail messages, which the user can then listen to from any phone or via the Internet.

Instant-Call-Back

Allows the user to instantly call back a caller who left a message. SmartNumber electronically attaches the caller's number to the message and will even recite the number back to the user.

Rebound

Sends the user back to voicemail to listen to the next message after the user has used instant call back.

Pager Notification Virtual Calling Card

Once in SmartNumber or SmartMessage, simply touch 9 to make long distance calls.

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3.5.11 SmartMessage-Voice Messaging Service

AccessLine's SmartMessage provides users with a full features unified messaging service. SmartMessage receives and stores voicemail and fax messages and allows users to access those messages from any touch-tone phone or web-enabled computer. SmartMessage provide the enhanced services listed above for SmartNumber.

3.5.12 Smart800-Switched Toll Free

Smart800 provides users with a toll free number, which may be directed to the DID number of their choice.

PIN Access-The ability, from any touchtone phone, to access the user menu by entering a PIN.

Destination Routing

Weekly Schedule-The ability to set automatic routing of incoming calls based on time of day or day of week.

Remote Call Forwarding-The ability to override the existing routing schedule and forward calls "on-the-fly" from any touchtone phone.

Personal Features

Change PIN-The ability, from any touchtone phone, to change the personal identification number.

Weekly Schedule-The ability, from any touch-tone phone, to turn on or off the weekly schedule.

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3.5.13 SmartOffice-Auto Attendant

SmartOffice will greet callers to the small business with a Call Attendant that gives the caller up to 10 options for call routing. The caller will choose the appropriate option, and SmartOffice will attempt to deliver the call. If the line is busy or unanswered, SmartOffice will either send the caller to voicemail or to another location. SmartOffice's built in schedule will allow an after hours message to automatically play at a predetermined time everyday and on weekends. An incoming fax to the SmartOffice will be stored for later delivery or automatically sent to a specific fax machine.

Message Center

The AccessLine SmartOffice takes voicemail messages for the user, which the user can then listen to from any phone.

Instant-Call-Back

Allows the user to instantly call back a caller who left a message. SmartOffice electronically attaches the caller's number to the message and will even recite the number back to the user.

Rebound

Sends the user back to voicemail to listen to the next message after the user has used instant call back.

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Pager Notification Call Transfer

Receive or place a call through AccessLine and then transfer the call to any other phone or person. Stay on the call for a three-way call or drop off. Transfer a call from office phone to cell phone or any phone.

Virtual Calling Card

Once in the Call Manager, simply touch 9 to make long distance calls.

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SECTION 4 - CURRENT RATES

4.1 1+ Dialing

\$0.150 per minute

A \$4.95 per month service charge applies. Billed in one minute increments.

4.2 Travel Cards

\$.199 per minute

A \$.25 per call service charge applies. Billed in one minute increments.

4.3 Toll Free

\$0.150 per minute

A \$10 per month per number service charge applies. Billed in one minute increments.

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\$8.95 monthly recurring charge

4.4 Reserved for Future Use.

4.5 Directory Assistance

\$.95

4.6 Returned Check Charge

\$20.00

4.7 SmartNumber

One-time set up fee	\$40.00
Monthly recurring charge	\$18.95
Call or fax forwarding to long distance location	\$.109 per minute
Outdial to long distance location	\$.109 per minute
Conference calling service	\$.149 per minute
SmartMessage	\$25.00 one-time set up fee

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4.8 Smart800

Monthly recurring charge	\$9.80
Call to personal toll free number	\$.109 per minute
Call or fax forwarding to long distance location	\$.109 per minute
Outdial to long distance location	\$.109 per minute

4.9 SmartConference

Monthly recurring charge	\$65.00
Call to personal toll free number	\$.109 per minute

One-time set up fee \$100.00

4.10 SmartOffice

Monthly recurring charge	\$100.00
Conference calling service	\$.149 per minute
Call or fax forwarding to long distance location	\$.109 per minute
Outdial to long distance location	\$.109 per minute
Conference calling service	\$.149 per minute

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4.11 Rate Periods

	Monday - Friday	Sat.	Sun.
8 a.m. to 5 p.m.*	Daytime Rate Period		
5 p.m. to 11 p.m.*	Evening Rate Period		Evening Rate Period
11 p.m. to 8 a.m.*	Night/Weekend Rate	Period	

* To, but not including

When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded up to the higher cent.

4.12 Payphone Dial Around Surcharge

A dial around surcharge of \$.30 per call will be added to any completed INTRAstate toll access code and subscriber toll-free 800/888 type calls placed from a public or semipublic payphone.

4.13 Universal Service Fund Assessment

The Customer will be assessed a monthly Universal Service Fund Contribution charge on all telecommunications services, which in no event shall be less than the prevailing contribution percentage rate charged the Company on intrastate traffic by the Universal Service Administrative Company (or any successor) or any state agency or its administrator.

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SECTION 5 - MAXIMUM RATES

5.1 1 + & 101XXXX Dialing

\$0.30 per minute
A \$10 per month per number service charge

5.2 Reserved For Future Use

5.3 Toll Free Service

\$0.30 per minute
A \$20 per month per number service charge

5.4 Reserved for Future Use.

5.5 Reserved For Future Use

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